



**TO:** TRA Action Officers  
**FROM:** Tony DeMarco  
**RE:** Problem Gambling Survey  
**DATE:** May 17, 2006

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**Chris Scherf is making a presentation on the collective action of racetracks with regard to problem gambling programs. The following information is needed by Monday, May 22. Please complete this quick survey and return by fax to 410-398-1366 by Monday. Thank you in advance for your cooperation.**

- 1. Does your track have a problem gambling program in place for bettors, administered either by the track or in affiliation with an agency or council on problem gambling? YES NO**

**If YES:**

- A. Is your program affiliated with the National Council on Problem Gambling or similar agency? YES NO If yes, please specify group:**

- B. How do you provide awareness for the program?**

\_\_\_\_ Signage    \_\_\_\_ Daily Programs    \_\_\_\_ ccTV    \_\_\_\_ Other \_\_\_\_\_

- C. Do you have employee training courses (i.e. for mutuel clerks) to better recognize problem gamblers? YES NO**

- D. What procedure have you developed at your track or triggers employed to help intervene in cases of problem gambling?**

\_\_\_\_ Employee Alert

\_\_\_\_ Patron Tip

\_\_\_\_ Self-Exclusion Request

\_\_\_\_ Other: \_\_\_\_\_

**Additional Comments:**

**Contact:** \_\_\_\_\_ **Track:** \_\_\_\_\_

## PROBLEM GAMBLING PROGRAM SURVEY

Summary: Of the 20 responding tracks with a problem gambling program, 17 (85%) are affiliated with a national or statewide council on gambling. Tracks identified signage and daily programs are the predominant means to advertise the responsible gambling program. Other means were ccTV, brochures, and the Internet. Twelve (or 60%) have employee training programs. As other intervention means, sixteen tracks honor self-exclusion requests. Nine tracks use employee tip-offs as well. Two tracks indicated they do not have a problem gambling program.

Individual responses follow in chart form:

Track	NCPG Affiliation or Other	Awareness	Emp. Training	Intervention Procedures	Additional Comments
Arlington Park	Illinois Council on Compulsive Gambling, 800-GAMBLER	Signage, Daily Program	Yes	Employee Alert, Self-Exclusion	
Calder Race Course	Through CDI	Signage, Daily Programs, Brochures	Yes	Employee Alert	
Canterbury Park	North Star Problem Gambling Alliance (NCPG State Affiliate)	Signage, Daily Program, ccTV	Yes	Self-Exclusion	Extensive Program for different levels of employee training, as well as a company committee on responsible gaming.
Colonial Downs	Yes, grp. not specified	Signage, Daily Programs	No	Self-Exclusion	
Del Mar	Yes, grp. not specified	Signage	Yes	Employee Alert	
Finger Lakes	None	Signage	Yes	Self-Exclusion	
Horsemen's Park	Contribute to a State program		Yes	Employee Alert, Self-Exclusion	
Keeneland	Yes, grp. not specified	Daily Program	Yes	Self-Exclusion, Info line, counselor	
Meadowlands/Monmouth	NJ Council on Racing	Signage, Daily Program, Internet, Collateral Materials	No	Employee Alert, Patron Tip, Self-Exclusion	
NYRA	Yes, grp. not specified	Daily Program, Internet	No	Self-Exclusion	
Penn National	State and National Program	Signage, Brochures	Yes	Self-Exclusion	
Philadelphia Park	Council on Compulsive Gambling of PA	Signage, Daily Program	Yes	Self-Exclusion	
Remington Park	None	Signage, Daily Program	Yes	Employee Alert, Patron Tip	Mandatory training for all employees
Santa Anita Park	Compulsive Gambling Insitute (Calif.), 800-GAMBLER	Daily Program	No	Self-Exclusion	
Tampa Bay Downs	Florida Council on Problem Gambling	Signage, Daily Programs	Yes	Employee Alert, Self-Exclusion	
Thistledown	Not Specified	Signage, Ads	No	None	
Woodbine	Responsible Gambling Council	Signage, Brochures	Yes	Employee Alert, Patron Tip, Self-Exclusion	Ontario Lottery & Gaming provide self-exclusion, not track.